

Bridge Program

90-DAY ONSITE SUPPORT OF YOUR HYPERION ENVIRONMENT



Keep your Oracle Hyperion systems running smoothly.

At any given time, approximately 10% of the estimated 3,000 known Oracle Hyperion installations have either lost or are about to be in need of an administrative function. The 300 openings in North America alone place a burden on those companies trying to hire an onsite admin — the pool of candidates is limited, and the salary requirements are high.

The bridge program is an innovative staffing solution that “bridges” the gap to support an existing Oracle Hyperion environment. Gaps in support are commonly caused by:

- Recent completion of production systems
- Lack of skills required to support the environment on staff

- Loss of the existing admin or concern of a loss
- A recruiting process that takes too long and/or ends up short
- Inability to support business processes during critical times (like month end close) when the administrator is not available

The bridge program not only solves your immediate needs but enables you to determine the best option going forward. You can engage our staffing team to find a candidate if you are still interested in hiring an onsite admin, and you have the opportunity to test drive a remote managed services team to evaluate long-term fit and probability of success.

ORACLE | Hyperion

- Planning
- Essbase
- HFM
- FCM
- OBIEE
- PBCS
- BICS
- ODI
- DRM
- FDMEE

? IS THIS A FIT?

First, we hold a 30-minute remote interview to learn more about your expected needs, timelines, and prior history. This allows us to hand pick the managed services team needed to support your environment. We can assist in most post-development functions, including infrastructure, technical application support, and functional business support.

⚙️ FIRST 90 DAYS

Once we begin supporting a client, we leverage the first 90 days to help you stabilize and document the environment, immediately support any open issues / tickets, and fill in the gap that the prior administrative team might have left behind.

✓ GUARANTEE

We guarantee customer satisfaction. If after the first week the bridge program is not a fit, the client pays nothing but travel expenses.

⊕ POST 90 DAYS

Now you have several options: continue the program, hire a new administrator, train an administrator, or convert to a managed services provider. The efforts completed during the first 90 days — documenting detailed environmental and business processes — positions your environment for future success.